

NORSTAR FEATURE CODES (As of February 6, 2001)

"EACH OF THESE CODES ARE PRECEDED WITH THE ""FEATURE" " KEY"

- \*\*CONFIG NORSTAR CONFIGURATION PROGRAMMING (INSTALLER)
- \*\*SCPLUS NORSTAR SYSTEM COORDINATOR PLUS PROGRAMMING (CICS AND ICS 2.0+)
- \*\*ADMIN NORSTAR ADMINISTRATIVE PROGRAMMING (SYS Coordinator)
- \*\*BASIC NORSTAR BASIC PROGRAMMING (CICS & ICS S.0+)
- \*\*SET NORSTAR SET PROFILE
- \*\*LINE NORSTAR LINE PROFILE
- \*\*USER NORSTAR USER PREFERENCES (CICS & ISC 2.0+)
- \*\*TIME NORSTAR TIME AND DATE (CICS & ICS 2.0+)
- \*0 BUTTON INQUIRY
- \*1 FEATURE KEY EXTERNAL AUTODIAL
- \*2 FEATURE KEY INTERNAL AUTODIAL
- \*3 FEATURE KEY PROGRAMMING
- \*4 PERSONNEL SPEED DIAL
- \*501 SELECT ENGLISH
- \*502 SELECT FRENCH
- \*503 SELECT SPANISH
- \*6 RING TYPE
- \*7 DISPLAY CONTRAST ADJUST
- \*80 RING VOLUME ADJUST
- \*81 MOVE LINE KEYS
- \*82 DIAL MODES
- \*831 AA ON/OFF (CICS)
- \*832 CCR ON/OFF (CICS)
- \*833 AA/CCR RECORDING MAINTENANCE (CICS)
- \*84 AUTO LOG OPTIONS
- \*85 CALL LOG PASSWORD
- \*89 PROGRAMMED RELEASE
- \*9 RUN/STOP
- 0 SYSTEM SPEED DIAL
- 1 SEND MESSAGE
- #1 SEND MESSAGE CANCEL
- 2 RING AGAIN
- #2 RING AGAIN CANCEL
- 3 CONFERENCE / TRANSFER
- #3 CONFERENCE SPLIT
- 4 CALL FORWARD
- #4 CALL FORWARD CANCEL
- 5 LAST NUMBER REDIAL
- 60 PAGE GENERAL
- 61X PAGE INTERNAL ZONE (1-6)
- 62 PAGE EXTERNAL
- 63X PAGE INTERNAL ZONE (1-6) PLUS EXTERNAL
- 64 LINE POOLS
- 65 MESSAGE REPLY
- #65 MESSAGE REPLY CANCEL
- 66 VOICE CALL
- 67 SAVED NUMBER
- 68 RESTRICTION /COS OVERRIDE

69 PRIORITY CALL  
70 CALL TRANSFER (BLIND)  
71 LINK (HOOK FLASH)  
72 TIMED RELEASE  
74 CALL PARK  
75 GROUP CALL PICKUP  
76 DIRECTED CALL PICKUP  
77 CALL DURATION TIMER  
78 PAUSE  
79 EXCLUSIVE HOLD  
800 TRUNK ANSWER  
801 CALL QUEUING  
802 GROUP LISTENING  
803 SHOW TIME  
804 WAIT FOR DIAL TONE  
805 TEST SETS (2.0)  
806 HIDE DISPLAY  
808 LONG TONES  
810 MAKE BUSY  
811 CALL INFORMATION  
812 ENTER CALL LOG  
813 LOG IT  
815 AUTO BUMPING  
817 IRAD TRANSFER (CICS ONLY)  
819 OUTGOING NAME AND NUMBER BLOCKING (4.1)  
#819 CANCEL OUTGOING NAME AND NUMBER BLOCKING  
82 CAMP ON  
83 PRIVACY CONTROL  
84 LINE REDIRECTON  
#84 CANCEL LINE REDIRECTION  
85 DO NOT DISTURB  
#85 CANCEL DO NOT DISTURB  
86 BACK GROUND MUSIC  
#86 CANCEL BACKGROUND MUSIC  
87 "SERVICE MODES (DR-3,4,5)"  
#87 CANCEL SERVICE MODES  
870 SHOW SERVICE MODES (CICS)  
871 EXTENDED RINGING (ICS)  
#871 CANCEL EXTENDED RINGING  
872 ALTERNATIVE RESTRICTIONS  
#872 CANCEL ALTERNATIVE RESTRICTIONS  
873 ALTERNATIVE ROUTING  
#873 CANCEL ALTERNATIVE ROUTING  
88 VOICE CALL DENY  
#88 CANCEL VOICE CALL DENY

FEATURE 900 CODES ARE USED FOR OPTIONAL EQUIPMENT SUCH AS:

"VOICE MAIL, ACD, DIAL BY NAME, DOOR PHONE, ETC."

THE FOLLOWING ARE SOME COMMON USAGES:

9\*\* "RAD PROGRAMMING (RAD 2, FASTRAD)"

9\*0 RAD TRANSFER (ALL BUT CICS IRAD'S)

9\*1 CHECK FEATURE CODES FOR VOICE MAIL

9\*2 SMDR Admin

9\*3 LOGGER TIME STAMP  
9\*3 VMI Codes(this was on an 8x24, came up on this code rather than F9\*9)  
9\*4 NORSTAR DOOR PHONE PROGRAMMING  
9\*5 FLASH LOW RANGE CHECK FEATURE CODES  
9\*7 ACD ADMIN MAINTENANCE SESSION  
9\*9 VOICE MAIL INTERFACE (VMI) CODES  
900 SMDR,enter an account number to be logged with the call  
901 ACD LOGIN  
901 VMI Admin  
902 ACD UNAVAILABLE  
903 VOICE MAIL HIGH/LOW RANGE SELECTION (DISABLED AFTER USE)  
903 ACD CANCEL WRAP  
904 ACD HELP  
904 FLASH ACD LOW RANGE LOGIN/OUT  
905 ACD CATEGORIZE  
905 FLASH LOW RANGE DN IDENTIFIER  
906 ACD RECORD CALL  
906 FLASH LOW RANGE VM TRANSFER  
907 FLASH LOW RANGE VM INTERRUPT  
908 STAR TEXT (OBSOLETE)  
908 FLASH ACD LOW RANGE BUSY MODE  
909 ACD ANN. MAINTENANCE  
909 FLASH ACD LOW RANGE QUEUE STATUS  
910 FLASH LOW RANGE LEAVE MESSAGE  
911 FLASH LOW RANGE OPEN MAILBOX  
912 FLASH LOW RANGE OPERATOR CONTROL  
913 ACD CALLS QUEUED  
913 FLASH LOW RANGE SYSTEM ADMIN LOGIN  
915 NORSTAR VOICE MAIL 2ND LEVEL ACCESS (PSWD=ACCESS2)  
920 ACD ADMIN SESSION  
921 ACD ROUTING SESSION DAY/NIGHT  
922 ACD ADMIN STATISTICS SESSION  
923 ACD GROUP STATISTICS SESSION  
960 DIAL BY NAME (CINTECH NSVM OPTION)  
961 DIAL BY NAME ADMIN (PSWD=1234)  
980 VM SEND MSG TO ANOTHER MAILBOX  
981 VM LOG INT MAILBOX  
982 VM OPERATOR STATUS(PSWD=OPERATOR(67372867))  
983 VM ADMIN PROGRAMMING (PSWD=1020000)  
983 VM SOFTWARE LEVEL(LOGIN THEN OPTION 9)  
984 VM TIME AND DATE(STARTALK Pswd=1020000)  
984 AUTO FOREWARD TO VMAIL(NSVM4.0)  
984 FLASH ACD LOGIN/OUT  
985 "VOICE MAIL DN INQUIRY(RESET VM ADMIN PSWD 9,73738767793)"  
986 VOICE MAIL TRANSFER  
987 VOICE MAIL INTERRUPT  
988 VOICE ACTIVATED NAME DIALING (NSVM 4.0)  
988 FLASH ACD BUSY MODE  
989 RECORD CALL (NSVM 4.0)  
989 FLASH ACD QUEUE STATUS